

The Australian Animal Poisons Helpline Competition

Terms and Conditions

Your entry into The Australian Animal Poisons Helpline Competition (**the Competition**) is deemed acceptance of the following Terms and Conditions. Information on how to enter the Competition and the Prize(s) form part of these Terms and Conditions.

Who Can Enter

1. The Competition is open to Australian residents aged 18 years and over.
2. Employees and immediate families of Animal Poisons Helpline Limited (**the Promoter**) and associated agencies are not eligible to enter the Competition. Immediate family includes: spouse, ex-spouse, defacto spouse, child or step-child (including by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
3. By entering the Competition, you warrant that you meet the entry requirements and accept all conditions detailed in these Terms and Conditions.
4. The Promoter reserves the right, in its sole discretion, to disqualify any individual deemed by the Promoter to be ineligible to enter the Competition, who has breached any of these Terms and Conditions or who has engaged in unlawful or improper misconduct compromising the fair and just running of the Competition.
5. The Promoter reserves the right to verify the validity of any entry or individual entering the Competition at any time.
6. Unless otherwise stated in these Terms and Conditions, you are not required to purchase any goods or products from the Promoter in order to enter the Competition. Purchasing goods or products will not increase your chances of winning.

How to Enter

7. The Competition commences on 18 June 2021 at 12:00 PM AEST and closes on 15 July 2021 at 17:00 PM AEST (**the Competition Period**).
8. Entries must be received within the Competition Period.
9. To enter the Competition, eligible individuals must:
 - i) visit <https://animalpoisons.com.au/win>
 - ii) enter their name, email address and telephone number via the form provided.
10. Multiple entries are not permitted. A maximum of one (1) entry per person is permitted in total.
11. Late, incomplete, indecipherable, discriminatory or otherwise offensive entries will be deemed invalid and may be disqualified.

The Prize

12. The total prize pool (**the Prize Pool**) comprises of five (5) individual prizes awarded to five (5) individual winners. The Prize Pool comprises of one (1) major prize and four (4) runner-up prizes (**the Prizes**).

13. The Major Prize (**the Major Prize**) comprises of:

- One (1) Hill's Dog Nutrition Pack tailored to your dog's dietary requirements - valued at up to \$500 AUD
- One (1) KONG Dog Toy Play Pack tailored to your dog's size and weight - valued at up to \$500 AUD
- One (1) DOG by Dr Lisa Complete Set - valued at up to \$191 AUD
- One (1) Bow Wow Meow Pet ID Tag voucher - valued at up to \$43.90 AUD

14. The Runner-Up Prizes (**the Runner-Up Prizes**) comprise of:

- One (1) KONG Dog Toy Play Pack tailored to your dog's size and weight - valued at up to \$150 AUD
- One (1) DOG by Dr Lisa Scentsational Set - valued at up to \$41 AUD
- One (1) Bow Wow Meow Pet ID Tag voucher - valued at up to \$16.95 AUD

15. The total Prize pool is valued at \$2,066.70 AUD. The Prize, or any portion of the Prize, is not transferrable or exchangeable and cannot be redeemed for cash, unless otherwise stated or agreed by the Promoter. No compensation will be offered if the winner is unable to accept the Prize as stated.

16. Additional costs and any other ancillary costs resulting from acceptance of the Prizes that are not stated as inclusions are not included as part of the Prizes and are the responsibility of the winner.

17. The Prizes are subject to availability at the time of redemption. The Promoter reserves the right to substitute any portion of the Prizes for an alternative of equal or greater value in accordance with licensing and state regulations.

18. Prizes will be selected based on pet's age, size, weight and dietary requirements. Winners will be required to provide these details to the Promoter in order to redeem the Prizes.

19. Winners will need to provide a postal address to the Promoter for delivery. Some prizes will be delivered as a digital voucher. Prizes may be delivered individually.

20. The Promoter, the suppliers and their affiliates shall not be liable for prizes delayed, lost or damaged during transit.

21. The Prizes must be redeemed within 3 months of the draw date.

The Prize Draw and Judging Process

22. The Prize draw will take place at OrigamiGlobe, Clontarf QLD on 16 July 2021 at 11:00 AM AEST (**the Draw Date**).

23. The first five (5) valid entries to be drawn by computer-generated, random selection will be deemed the winners of the Competition (**the Prize Winners**).

24. The odds of winning the Prize will depend on the number of eligible entries submitted.

25. The Prize Winners will be notified via telephone and/or email within 24 hours of the Draw Date. Upon acceptance of the Prizes, the Prize Winners' name will be published on the Promoter's website at <https://animalpoisons.com.au/competition> and may be published on the Promoter's social media profiles.

26. The Prizes must be claimed by the Prize Winners within 14 days of being notified.

27. If a Prize Winner does not claim their Prize within 14 days of the Draw Date, the Prize will be forfeited and a redraw will be conducted at OrigamiGlobe, Clontarf QLD on 6 August 2021 at 11:00 AM AEST to determine a valid Prize Winner. The new Prize Winner will be notified within two (2) days of the date of the redraw.

28. The Promoter's decision is final and no correspondence will be entered into.
29. Please note that third parties may also have terms and conditions that apply to the Prizes. Prize Winners must review and agree to any terms and conditions provided by the third parties in order to redeem or participate in the Prizes.

Liability and Release

30. Your entry into the Competition, confirms that you own all necessary rights to provide the intellectual property constituting your entry.
31. The Promoter, the suppliers and their affiliates shall not be liable for any costs, charges, expenses, loss, damage, cause of action, claim or demand suffered or incurred by the Prize Winners as a result of the Prize Winners' participation in the Prize.
32. As a condition of entering the Competition, you hereby grant the Promoter, the suppliers and their affiliates irrevocable, royalty-free rights to reproduce, modify and republish any material created as a result of entry into the Competition, including but not limited to your competition entry, photographs, sound recordings and video recordings and acknowledge you will not be entitled to any fee for such use.
33. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia.
34. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook and/or Instagram and the Prize Winners fully release Facebook and/or Instagram from any liability.
35. The Prize Winners may be required to enter into a deed of release in the form prescribed by the Promoter. The Prize Winners acknowledge and agree that a failure to enter into this deed may result in the Prizes being forfeited.

Personal Information

36. Any personal information submitted to the Promoters will be held in accordance with the Privacy Act 1998 (Cth). The Promoter may disclose personal information of entrants to suppliers and affiliates in order to administer or otherwise run the Competition. The Promoter and their suppliers and affiliates will not share your details with any third parties. The Promoter's suppliers and affiliates will only contact you regarding the fulfilment of the Prizes as outlined by the Promoter in these Terms and Conditions.
37. Personal information collected during the Competition Period may be used for direct marketing purposes by the Promoter only.
38. All personal information will be handled in accordance with the Promoter's Privacy Policy available here <https://animalpoisons.com.au/privacy-policy>.

Promoter Information

39. The Promoter is Animal Poisons Helpline Limited (ABN 38 642 055 730) of 67 Wanneroo Road, Tuart Hill WA 6060. You can contact the Promoter by email at info@animalpoisons.com.au.